

IMPORTANT: Updated Communication Policy

Because you support Forgotten Children Worldwide (FCW), we know that you care about vulnerable children. **As an organization, our communication policy was made to better protect both our children and our supporters.** This policy was developed through close collaboration with our international staff and partners.

As a sponsor, you know how deeply you can connect emotionally with your child. However, for their safety, we feel it's important to teach our children healthy boundaries and safe social media practices in our digital world. For the protection of our children—and your protection—FCW asks you to honor the communication policies that we have in place. In addition, we want to prevent you from receiving inappropriate communication from our children (such as requests for money or items). You can help us do this by adhering to the guidelines we've established. The children are also aware of this policy and are expected to abide by it as well.

Please read the policy below and contact us with any questions or concerns that you may have.

Communication Policy

As you are aware, the sponsored child(ren) look forward to your letters twice a year. Their culture can be quick to encourage them to ask for things...things that are already provided or should not be provided. Sometimes helping can actually hurt, though well intended.

For this reason, we ask that you please refrain from any form of contact with your sponsored child outside of regulated communication through the FCW office and staff. This does not include visits to see your child, of course. This includes, but is not limited to:

*Becoming their friend on Facebook, Instagram, Snapchat or any other social media platform, EVEN IF THEY SEND YOU A REQUEST.

*Sending them personal communication via email, phone, Skype, WhatsApp, Signal, etc..

* Including personal details such as your address, phone number, or email address in any letters or communication.

If you are already in communication with your child in one of these ways, please kindly let them know that you will be refraining from any further communication. As challenging as it may be, we ask you to unfriend them or otherwise remove those avenues of communication.

Thanks so much for your help. We want to be certain that we are actually forming healthy expectations and habits for each child...especially as they transition into adulthood.

**Thanks in advance for respecting those boundaries
and helping us care for our children in this way!**